

MISCELLANEOUS INFORMATION FOR HS237C

Contact information for instructor:

Susan L. Ettner, Ph.D.

Professor

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Website: http://gim.med.ucla.edu/ettner/Ettner_Page.htm

Assistant: Michelle Mirkin and Ian Newman at (310) 794-2292

mmirkin@mednet.ucla.edu

inewman@mednet.ucla.edu

Getting help:

The TA should be your first point of contact if you have questions regarding the use of the software, STATA programs, or homework datasets. If you have statistics questions, wish to discuss your class paper, or cannot reach the TA for one of the aforementioned questions, my office hours are 12 noon - 1 p.m., Tuesdays and Thursdays. All appointments outside of office hours should be scheduled ahead of time with Michelle Mirkin (see information above). It is faster to contact Michelle directly rather than going through me first, as I generally do not schedule my own appointments and will just be forwarding your request to her anyway. Also, my schedule fills up quickly during the last few weeks of the quarter, so please do not wait until the last minute if you will need help with your paper.

For straightforward questions, I can also help you via email. Email is generally a faster and more reliable way to reach me than voice mail.

My home phone is 310-459-2694. I do not mind being called at home, but please do not call before 8 am or after 10 pm. The best time to reach me is between 9 and 10 pm.

Class website:

website: <http://gim.med.ucla.edu/ettner/HS237/index.htm>

username: hs237

password: lecturematerials

Overheads, sample STATA programs, STATA examples, homework assignments, homework datasets and any other handouts can be downloaded by the students from the class website.

IMPORTANT: In general, I will not distribute these materials in class, unless I make a last-minute change to a file. The expectation is that students will download the materials from the website ahead of time in preparation for the class.

Contact information for TA:

Name: Bing Ma

Email: bingma@ucla.edu

UCLA Academic Technology Services:

<http://www.ats.ucla.edu/stat/Schedule/default.htm>

ATS is a wonderful resource, but please note that having ATS staff do your class paper for you is grounds for a reduction in your grade.

STATA tech support:

Phone: 800-782-8272 (800-STATAPC)
Hours are 8 to 5, Central Time, Monday through Friday

Email: tech-support@stata.com

Websites: www.stata.com (general)
www.stata.com/support (tech support)
www.stata.com/support/faqs (frequently asked questions)

Note that you will need your STATA serial number (at the top of your STATA log files) to get help from the STATA technicians.